

Denture Pre-Authorisations 2026

Kindly refer to the table below to determine if denture authorisation is required for the specific option.

- Complete the DENIS Denture Pre-authorisation Request form in full: www.denis.co.za
- Submit to DENIS via email customercare@denis.co.za.
- Alternatively, phone the DENIS contact centre for assistance on 0861 033 647.

Key	
Auth	Pre-authorisation required for denture type
Benefit	No pre-authorisation required for denture type; subject to available benefit
No benefit	No benefit for denture type

Scheme	Option	Plastic dentures*	Partial chrome cobalt frame dentures*
Bonitas	BonCap	No benefit	No benefit
Bonitas	BonClassic	Auth	Auth
Bonitas	BonComplete	Auth	Auth
Bonitas	BonComprehensive	Auth	Auth
Bonitas	BonCore	No benefit	No benefit
Bonitas	BonEssential	No Benefit	No Benefit
Bonitas	BonEssential Select	No Benefit	No Benefit
Bonitas	BonFit	Auth	Auth
Bonitas	BonPrime	Auth	Auth
Bonitas	BonSave	Auth	Auth
Bonitas	BonStart	No benefit	No benefit
Bonitas	BonStart Plus	No benefit	No benefit
Bonitas	Hospital Standard	No benefit	No benefit
Bonitas	Primary	No benefit	No benefit
Bonitas	Standard	Auth	Auth
Bonitas	Standard Select	Auth	Auth
KeyHealth	Equilibrium	Auth	No benefit
KeyHealth	Essence	No benefit	No benefit
KeyHealth	Gold	Auth	Auth
KeyHealth	Origin	No benefit	No benefit
KeyHealth	Platinum	Auth	Auth
KeyHealth	Silver	Auth	No benefit
Makoti	Comprehensive	Auth	Auth
Makoti	Primary	No benefit	No benefit
Malcor ¹	Plan D	Auth	No benefit
Medshield	MediBonus	Auth	Auth
Medshield	MediCore	No benefit	No benefit
Medshield	MediCurve	No benefit	No benefit

Scheme	Option	Plastic dentures*	Partial chrome cobalt frame dentures*
Medshield	MediPhila	Auth	No benefit
Medshield	MediPlus Compact	Auth	Auth
Medshield	MediPlus Prime	Auth	Auth
Medshield	MediSaver	Auth	Auth
Medshield	MediValue Compact	Auth	Auth
Medshield	MediValue Prime	Auth	Auth
Medshield	Premium Plus	Auth	Auth
PG Group	PG Group	Auth	Auth
Polmed	Aquarium	Benefit	No Benefit
Polmed	Marine	Benefit	Auth
SAMWUMED	Option A	Auth	Auth
SAMWUMED	Option B	Auth	Auth
Thebemed	Energy	Auth	Auth
Thebemed	Fantasy	Auth	Auth
Thebemed	Universal	Auth	No benefit
Thebemed	Universal EDO	Auth	No benefit
Transmed	Guardian	Auth	Auth
Transmed	Select	Auth	Auth

¹Managed by **National Healthcare Group**

***Funding Exclusions:**

- Diagnostic dentures and associated laboratory costs
- High impact acrylic
- Laboratory delivery fees
- Provisional dentures and associated laboratory costs
- The cost of gold, precious metal, semi-precious metal and platinum foil
- The metal base to full dentures and associated laboratory costs