



Makoti Dental Benefit Tables 2026

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Get in touch

For assistance with Dental pre-authorisations, queries on your claims, or benefit information, contact Makoti Dental Benefit Management | DENIS:

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www.denis.co.za

Makoti Primary Option

Makoti Comprehensive Option

Dental Benefit Tables 2026

Dental Benefits

Dental benefits are paid at the Scheme Tariff.

Dental benefits are subject to managed care protocols and managed care interventions which may include the requirement of treatment plans and/or radiographs prior to benefit application.

Scheme Exclusions apply to dental benefits.

In the event of a dispute, the registered Rules of the Scheme prevail.

Specialised Dentistry

All Specialised Dentistry benefits for the **Makoti Comprehensive** option are subject to a limit of **R4 420** per family per year.

This includes Partial Metal Frame Dentures, Crown & Bridge, Orthodontics, Periodontics and Maxillo-facial Surgery.

Pre-authorisation*

Makoti Comprehensive option: Dentures must be pre-authorised.

All options: Hospitalisation and certain Specialised Dentistry procedures must be pre-authorised.

If no pre-authorisation is obtained or if pre-authorisation is applied for after the treatment has been done, benefits will not apply for Crowns, Periodontics, Moderate/Deep Sedation in Dental Rooms and Hospitalisation.

Failure to pre-authorise orthodontic treatment will result in a payment *only* from date of authorisation for the remaining months of treatment, provided that the treatment is clinically indicated.

Pre-authorisation does not apply to emergency hospital admissions.

Conservative Dentistry	Makoti Primary	Makoti Comprehensive
Consultations	<ul style="list-style-type: none"> - One check-up per beneficiary per year - Benefit subject to managed care protocols - Covered at the Scheme Tariff 	<ul style="list-style-type: none"> - One check-up per beneficiary per year - Benefit subject to managed care protocols - Covered at the Scheme Tariff
X-rays: Intraoral	<ul style="list-style-type: none"> - Benefit subject to managed care protocols - Covered at the Scheme Tariff 	<ul style="list-style-type: none"> - Benefit subject to managed care protocols - Covered at the Scheme Tariff
X-rays: Extraoral	<ul style="list-style-type: none"> - One per beneficiary in a 3-year period - Benefit subject to managed care protocols - Covered at the Scheme Tariff 	<ul style="list-style-type: none"> - One per beneficiary in a 3-year period - Additional benefit may be granted where specialised dental treatment is required. - Benefit subject to managed care protocols - Covered at the Scheme Tariff
Preventative Care	<ul style="list-style-type: none"> - <i>Benefit for scale and polish:</i> One scale and polish treatment per beneficiary per year - <i>Benefit for fissure sealants:</i> Limited to beneficiaries younger than 16 years of age - <i>Benefit for fluoride:</i> Limited to beneficiaries from age 5 and younger than 13 years of age - Benefit subject to managed care protocols - Covered at the Scheme Tariff 	<ul style="list-style-type: none"> - <i>Benefit for scale and polish:</i> One scale and polish treatment per beneficiary per year - <i>Benefit for fissure sealants:</i> Limited to beneficiaries younger than 16 years of age - <i>Benefit for fluoride:</i> Limited to beneficiaries from age 5 and younger than 13 years of age - Benefit subject to managed care protocols - Covered at the Scheme Tariff
	<p>Scheme Exclusions:</p> <ul style="list-style-type: none"> - Oral hygiene instruction - Oral hygiene evaluation - Professionally applied fluoride for beneficiaries younger than 5, and 13 years and older - Tooth whitening 	
Fillings	<ul style="list-style-type: none"> - <i>Benefit for fillings:</i> Granted once per tooth in 720 days - <i>Benefit for re-treatment of a tooth:</i> Subject to managed care protocols - <i>Multiple fillings:</i> A treatment plan and X-rays may be required - <i>Benefit for more than three fillings per beneficiary:</i> Subject to pre-notification - Covered at the Scheme Tariff 	<ul style="list-style-type: none"> - <i>Benefit for fillings:</i> Granted once per tooth in 720 days - <i>Benefit for re-treatment of a tooth:</i> Subject to managed care protocols - <i>Multiple fillings:</i> A treatment plan and X-rays may be required - <i>Benefit for more than three fillings per beneficiary:</i> Subject to pre-notification - Covered at the Scheme Tariff
	<p>Scheme Exclusions:</p> <ul style="list-style-type: none"> - Fillings to restore teeth damaged due to toothbrush abrasion, attrition, erosion and fluorosis - Resin bonding for restorations that are charged as a separate procedure to the restoration - The polishing of restorations - Gold foil restorations - Ozone therapy 	

Conservative Dentistry	Makoti Primary	Makoti Comprehensive
Root Canal Therapy and Extractions	<ul style="list-style-type: none"> - Benefit for extractions only available for procedure code 8201 - Benefit subject to managed care protocols - Covered at the Scheme Tariff 	<ul style="list-style-type: none"> - Benefit subject to managed care protocols - Covered at the Scheme Tariff
	<p>Scheme Exclusions:</p> <ul style="list-style-type: none"> - Root canal therapy on primary (milk) teeth - Root canal therapy on wisdom teeth (third molars) - Direct and indirect pulp capping procedures 	
Plastic Dentures*	<ul style="list-style-type: none"> - No benefit 	<p>*Pre-authorisation required</p> <ul style="list-style-type: none"> - One set of plastic dentures (an upper <i>and</i> a lower) per beneficiary in a 4-year period - <i>Benefit not available</i> for the clinical fee of denture repairs, denture tooth replacements and the addition of a soft base to new dentures; the laboratory fee will be covered (no pre-authorisation required) - <i>Benefit for a mouth guard:</i> Benefit available for both the clinical and the associated laboratory fee for a mouth guard. (no pre-authorisation required) - Benefit subject to managed care protocols - Covered at the Scheme Tariff
<p>Scheme Exclusions:</p> <ul style="list-style-type: none"> - Diagnostic dentures and associated laboratory costs - High impact acrylic - Laboratory delivery fees - Provisional dentures and associated laboratory costs - Snoring appliances and associated laboratory costs - The cost of gold, precious metal, semi-precious metal and platinum foil 		

Specialised Dentistry	Makoti Primary	Makoti Comprehensive
	<i>No benefit</i>	<i>Specialised Dentistry limit R4 420 per family</i>
Partial Chrome Cobalt Frame Dentures* and Associated Laboratory Costs	<ul style="list-style-type: none"> - No benefit 	<ul style="list-style-type: none"> - *Pre-authorisation required - One partial frame (an upper or a lower) per beneficiary in a 5-year period - Benefit subject to managed care protocols - Covered at the Scheme Tariff
	<p>Scheme Exclusions:</p> <ul style="list-style-type: none"> - High impact acrylic - Laboratory delivery fees - The cost of gold, precious metal, semi-precious metal and platinum foil - The metal base to full dentures and associated laboratory costs 	
Crown & Bridge* and Associated Laboratory Costs <i>A bridge comprises two or more crown units. Each crown is payable from the available Crown & Bridge benefit.</i>	<ul style="list-style-type: none"> - No benefit 	<ul style="list-style-type: none"> - *Pre-authorisation required - Benefit for crowns will be granted once per tooth in a 5-year period - A treatment plan and X-rays may be requested - Benefit subject to managed care protocols - Covered at the Scheme Tariff - A pontic on a 2nd molar, where the 3rd molar is a crown retainer, is subject to managed care protocols
	<p>Scheme Exclusions:</p> <ul style="list-style-type: none"> - Crown and bridge procedures for cosmetic reasons and associated laboratory costs - Crowns on third molars - Emergency crowns that are not placed for the immediate protection in tooth injury and associated laboratory costs - Laboratory delivery fees - Laboratory fabricated temporary crowns - Occlusal rehabilitations and associated laboratory costs - Porcelain veneers and inlays and associated laboratory costs - Provisional crowns and associated laboratory costs - The cost of gold, precious metal, semi-precious metal and platinum foil 	
Implants and Associated Laboratory Costs	<ul style="list-style-type: none"> - No benefit 	<ul style="list-style-type: none"> - No benefit

Specialised Dentistry	Makoti Primary	Makoti Comprehensive
	<i>No benefit</i>	<i>Specialised Dentistry limit R4 420 per family</i>
Orthodontics* and Associated Laboratory Costs	<ul style="list-style-type: none"> - No benefit 	<p>*Pre-authorisation required</p> <ul style="list-style-type: none"> - Only one family member may commence orthodontic treatment in a calendar year - On pre-authorisation, cases will be clinically assessed by using an orthodontic needs analysis, and funding can be granted up to 100% of the Scheme Orthodontic Tariff per beneficiary per lifetime. - Benefit for orthodontic treatment will be granted where function is impaired. - Benefit will not be granted where orthodontic treatment is required for cosmetic reasons. The associated laboratory costs will also not be covered. - <i>Benefit for fixed comprehensive treatment:</i> Limited to individuals from age 9 and younger than 18 years of age - Benefit subject to managed care protocols
	<p>Scheme Exclusions:</p> <ul style="list-style-type: none"> - Invisible retainer material - Laboratory delivery fees - Orthodontic re-treatment and any related laboratory costs - Orthognathic (jaw correction) and other orthodontic related surgery and any related hospital and laboratory costs 	
Periodontics*	<ul style="list-style-type: none"> - No benefit 	<p>*Pre-authorisation required</p> <ul style="list-style-type: none"> - Benefit will only be applied to members registered on the Periodontal Programme - Benefit limited to conservative, non-surgical therapy only - Benefit subject to managed care protocols - Covered at the Scheme Tariff
	<p>Scheme Exclusions:</p> <ul style="list-style-type: none"> - PerioChip placement - Surgical periodontics which includes gingivectomies, periodontal flap surgery, tissue grafting and the hemisection of a tooth 	

Specialised Dentistry	Makoti Primary	Makoti Comprehensive
	<i>No benefit</i>	<i>Specialised Dentistry limit R4 420 per family</i>
Maxillo-facial Surgery and Oral Pathology	<ul style="list-style-type: none"> - <i>Surgery in the dental chair:</i> Benefit subject to managed care protocols - Covered at the Scheme Tariff - <i>Benefit only available for the following procedure codes: 8931, 8935, 9011 and 9013</i> - <i>Surgery in hospital:</i> See Hospitalisation* below 	<ul style="list-style-type: none"> - <i>Surgery in the dental chair:</i> Benefit subject to managed care protocols - Covered at the Scheme Tariff - <i>Temporo-mandibular joint (TMJ) therapy:</i> Benefit limited to non-surgical intervention/treatments - <i>Oral pathology procedures (cysts and biopsies, the surgical treatment of tumours of the jaw and soft tissue tumours):</i> Claims will only be covered if supported by a laboratory report that confirms diagnosis. - <i>Benefit for the closure of an oral-antral opening (code 8909):</i> Subject to post-treatment motivation and managed care protocols - <i>Surgery in hospital:</i> See Hospitalisation* below
	Scheme Exclusions: <ul style="list-style-type: none"> - Bone and tissue regeneration procedures - Bone augmentations - Orthognathic (jaw correction) surgery - Sinus lifts - The auto-transplantation of teeth - The cost of bone regeneration material 	

Hospitalisation and Anaesthetics	Makoti Primary	Makoti Comprehensive
Hospitalisation (General Anaesthetic)*	<p>*Pre-authorisation required</p> <ul style="list-style-type: none"> - Admission protocols apply - PMB admissions only 	<p>*Pre-authorisation required</p> <ul style="list-style-type: none"> - Admission protocols apply - Removal of impacted teeth and PMB admissions only
Inhalation Sedation in Dental Rooms	<ul style="list-style-type: none"> - Benefit subject to managed care protocols - Covered at the Scheme Tariff 	<ul style="list-style-type: none"> - Benefit subject to managed care protocols - Covered at the Scheme Tariff
Moderate/Deep Sedation in Dental Rooms*	<p>*Pre-authorisation required</p> <ul style="list-style-type: none"> - Benefit limited to extensive dental treatment - Benefit subject to managed care protocols - Covered at the Scheme Tariff 	<p>*Pre-authorisation required</p> <ul style="list-style-type: none"> - Benefit limited to extensive dental treatment - Benefit subject to managed care protocols - Covered at the Scheme Tariff

Additional Scheme Exclusions (Applicable to All Plans & Options)

- Appointment not kept
- Behaviour management
- Caries susceptibility and microbiological tests
- Cost of Mineral Trioxide
- Cost of prescribed toothpastes, mouthwashes (e.g. Corsodyl) and ointments
- Dental procedures or devices which are not regarded by the relevant managed healthcare programme as clinically essential or clinically desirable
- Dental testimony including dento-legal fees
- Electrognathographic recordings, pantographic recordings and other such electronic analyses
- Enamel microabrasion
- Fissure sealants on patients 16 years and older
- Intramuscular or subcutaneous injection
- Labial frenectomies in respect of beneficiaries under the age of 12 years
- Nutritional and tobacco counselling
- Osseo-integrated tooth implants; genioplasty and dental osteotomy
- Procedures that are defined as unusual circumstances and procedures that are defined as unlisted procedures
- Pulp tests
- Special report
- Treatment plan completed (currently code 8120)